

DGO ACCESS, LLC

357 Main Street  
Longmont, CO 80501

# Invoice

Date	Invoice #
9/6/2013	71145

*paid*

<b>Bill To</b>
Roosevelt Ridge C/O Jeff Keicher 13677 Cherry St Thornton, CO 80602-6974

<b>Ship To</b>
Mile Marker 17 on Hyw 119 Gold Road, 2 LH turns Feldspar on Left, Gate on Right MapQuest 1 Roosevelt Ridge Rd. Blackhawk, CO

Phone #	Fax #	E-mail
303-485-1700	303-485-1702	davido@dgoaccess.net

P.O. Number	Terms	Rep	Ship	Technician	Service Ticket #
	Net 30	AB	9/6/2013		18289

Quantity	Item Code	Description	Price Each	Amount
6	1.02 Commercial ...	Scope: Take a monitor and keypad/mouse up to get into DVR from the DVR and see what is wrong. Beeping like the hard drive needs to be reallocated or it has failed. Speco Tech support 1-800-645-5516 or local support 303-929-3198 SPT-DVR4WM500. labor charges for work performed 07/19/13 18289 Brian - Found gates open. Slave operates when GBA is disconnected. Master is showing command processed even with all components disconnected. Ohm'd motor=ok. Suspect board is bad, need new board and new input surge protector. Power strip turned off to modem and DVR, turned back on. Monitor port different, unable to use. Set-up laptop, unable to interface DVR. Hard drive is spinning and rec light is on. Can access router to see that DVR is connected on 192.168.0.4. Unable to connect to DVR through router or remotely, but logmein to lap computer using WAN IP 63.224.69.234:100	95.00	570.00
1	1.21 Travel Charge	Cost of Vehicle, Vehicle Maintenance, Gas, Supplies, Insurance, to provide an equipped service vehicle.	40.00	40.00
3	1.02 Commercial ...	labor charges for work performed 07/29/13 18380 Brian - Set up DVR to connect on RCA cable to TV. Was able to log in to DVR, after turning external alarm off and beeping did not stop, I reset to factory defaults. Was able to log in with defaults and configure IP as static. Connected laptop with IP as gateway. See the same issues from 6 months ago to IP login. Researched online and found DVR is retired - no firmware or software updates available.	95.00	285.00

All work is complete!

**Total**

Web Site	www.dgoaccess.net
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Quantity	Item Code	Description	Price Each	Amount
4.5	1.02 Commercial ...	labor charges for work performed 08/20/13 18552 Brian - Installed new DVR in enclosure. I get no video on monitor. Tried pinging DVR, did not work. Logged into router and it shows only my laptop as an IP device, nothing else. Set up remote management of router for future use. Ran speed test and internet is only 1mb upload. Put DVR back in factory enclosure and still get no video or activity on IP. Put gates into operation and tested loop sensitivities.	95.00	427.50
1	1.21 Travel Charge	Cost of Vehicle, Vehicle Maintenance, Gas, Supplies, Insurance, to provide an equipped service vehicle.	40.00	40.00
1	DVR SPT-DVR4...	4 Channel Wall Mounted DVR Sales Tax	765.00	765.00T 30.61

All work is complete!

**Total** \$2,158.11

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